



MERCHANDISE SHIPPING POLICIES

NBN LIVING, INC., ships products to all parts of the Country via UPS, PRIORITY MAIL, courier companies or other. The products will be shipped to when NBN LIVING, INC., have received the full payment of orders, at that time it will begin to fill and supply the orders or the next working day according to work schedules. Shipments are not made on Saturdays, Sundays and holidays.

Courier companies make up to 3 visits to deliver an order, if the address is not located or who receives it, it comes back to NBN LIVING, INC. For NBN LIVING, INC., to re-send the order to the Distributor, it must re-pay the cost of messaging, so it is very important to have independent distributors and careful attention to the reception of orders.

If the box arrives in poor condition and / or open, the Distributor should not receive the MERCHANDISE. IT IS CRUCIAL TO TAKE A PICTURE WITH YOUR Phone or digital camera, SAME TO BE MAILED to the following address, nbnliving@nbnliving.com.mx, NBN LIVING, INC.

ON THE MESSAGING GUIDE YOU WILL WRITE THAT YOU WILL NOT RECEIVE THE MERCHANDISE due to the poor CONDITION OF THE PACKAGE, is very important to make the reporting of abuse of the shipment to the Company immediately NBN LIVING, INC., to be able to proceed against the courier companies, otherwise NBN LIVING, INC., will not accept any claim.

Shipping times will vary according to the final destination of the order, the estimated delivery time of products is 5 to 10 working days (excluding Saturdays, Sundays and holidays), transit times are calculated from the time the order leaves the warehouse of NBN LIVING, INC., and may vary depending on the day of the month in which it was made, if the orders are placed in the first 5 days of the fortnight, the delivery will be faster compared to orders placed the last 5 days of the fortnight, which will be taken on closure operations of NBN LIVING, INC.

All orders must be fully paid, processed and confirmed by NBN LIVING, INC., to release the corresponding shipping order. Orders are processed by a computer system, so once the order is complete, it cannot be adjusted or altered in any way. It is the obligation of Independent Distributors to monitor the process and progress of their orders; until total and complete surrender, as the order can be found to fill pending.

If the submitted order is lost, it is important to inform NBN LIVING, INC., immediately, so that in turn we can notify the insurer of the loss of it, and re-fill the order to be sent back to the address indicated by Independent Distributors.

All shipping costs include local sales tax, and are as follows:

	USA 1, 2 LOCAL	USA 1, 2 NACIONAL	USA 3
1. Orders under 3 kg. (6.61 lb.)	\$15.00 USD	\$15.00 USD	\$150.00 pesos
2. Orders between 3 kg. AND 14 kg. (6.61 lb. – 30.84 lb.)	\$20.00 USD	\$20.00 USD	\$220.00 pesos
3. Orders between 14 kg. AND 28 kg. (30.84 lb. – 61.67 lb.)	\$30.00 USD	\$30.00 USD	\$440.00 pesos
4. Orders over 28 kg. (61.67 lb.)	\$40.00 USD	\$40.00 USD	\$660.00 pesos
5. Orders over 45 kg. (99.208 lb.)	\$0.00 USD	\$0.00 USD	\$880.00 pesos
6. Local Orders (Picking at the Almacén Central USA 1, 2 and 3)			\$0.00 pesos

* All orders that cause redirection by location difficult to access, have an extra cost of \$ 15.00 dollars for box (1-14 kilograms).