



RETURN POLICY

Only NBN LIVING, INC., will be able to make returns if the product is damaged or in poor condition, for which the Distributor, will have a maximum of 3 (three) days to inform NBN LIVING, INC., Independent Distributors will immediately notify by email in which there will be annexed a photograph of the damaged product. In the Los Angeles CA, area the Distributor will attend directly to the Distribution Center NBN LIVING, INC., taking the damaged product. Changes or refunds will only be made upon receipt and / or original invoice, showing the product with its original packaging, and all accessories.

In foreign orders, if the box arrives in poor condition and / or open, the Distributor will not receive MERCHANDISE. IT IS CRUCIAL TO TAKE A PICTURE WITH YOUR Phone or digital camera, SAMETO BE MAILED to the following address, nbnliving@nbnliving.com.mx, NBN LIVING, INC.

ON THE MESSAGING GUIDE YOU WILL WRITE THAT YOU WILL NOT RECEIVE THE MERCHANDISE due to the poor CONDITION OF THE PACKAGE, is very important to make the reporting of abuse of the shipment to the Company immediately NBN LIVING, INC., to be able to proceed against the courier companies, otherwise NBN LIVING, INC., will not accept any claim.

In case the product has a defect, it will be replaced with the same product. There can only be one change for product purchased. Thereafter, the Distributor will have a period of time of 30 thirty days to return the product in its original packaging, as the return format, must add the original receipt and / or invoice; NBN LIVING INC., later, will hand over a voucher to change or replace the product. Shipping charges related to the change and return of products will be in charge of the Distributor, except in cases of damaged merchandise. To make Returning Products Vouchers valid, the Distributor must take it to NBN LIVING, INC., no later than 30 days, if not done the exchange's worth, will be lost In cases of purchases within the United States of America, you must send the Voucher to the following email nbnliving@nbnliving.com.mx, so that it is taken into account for redemption corresponding to your first order you make on the allowed time period. IF NBN LIVING, INC., DOES NOT RECEIVE THE VOUCHER, IN NEITHER CASE WILL VALIDATE FOR RETURN OR EXCHANGE OF THE PRODUCT, FROM THE TIME APPOINTED FOR IT, AND THE VOUCHERS CANNOT BE USED. No claims past three (3) working days from the date of receipt products.

We will only accept the return of a product in the following cases:

1. Origin defects.
2. If the product received does not match the requested order.

Restrictions: We CAN NOT accept returns on:

- Products returned after the period specified above.
- Products that have obvious signs of use. • Products removed from their original packaging and have evidence that they are not damaged.
- Products that are not in their original condition, damaged or with missing parts.

Products must be returned to:

(USA 1) NBN LIVING, INC. Address in: 5750 N. Sam Houston Pkwy east, Suite 203. 77032 Houston TX, USA.

(USA 2) NBN LIVING, INC. Address in: 5060 California Ave. Suite 1090 Bakersfield, CA, 93309, USA.

(USA 3) NBN LIVING, INC. Address in: Los Robles No. 122, Col. Los Robles. C.P. 45134 Zapopan, Jalisco. Mexico.

Independent Distributors must attach the note, receipt or proof of purchase to return the damaged product without that document the return will not be accepted.

In case of any questions, contact us by phone: (661) 616 0595 (CA); (281) 886 0266 (TX), USA; 01 (33) 3836 0970 (MX)

Or email nbnliving@nbnliving.com.mx

IMPORTANT NOTE. NBN LIVING, INC., WILL THE RETURN OF PRODUCTS THAT ARE DAMAGED UPON WHICH THE REFUND IS REQUESTED, BUT WILL NOT BE ABLE TO REFUND THE CASH.